

Voice | Data | Internet | Wireless | Entertainment



Mailstop: KSOPKJ05-5015
5454 West 110th Street
Overland Park, KS 66211
LuVon.J.Richardson@EMBARQ.com

December 20, 2007

Mr. Charles Terreni, Chief Clerk
South Carolina Public Service Commission
101 Executive Center Drive
Synergy Business Center
Columbia, SC 29210

Re: Customer "Check-Up" Promotion Program

Dear Mr. Terreni:

In accordance with provisions in the United Telephone Company of the Carolinas General Subscriber Services Tariff, Section U2.7, Special Promotions, this is to inform you of the Company's plan to conduct a promotional campaign.

Beginning January 1, 2008, a bill message and/or insert will be sent quarterly to all business customers with 99 lines/trunks or fewer, notifying them of their eligibility for a \$10 invoice credit when they contact the Company to discuss their service needs. Customers who contact the Company from January 1, 2008 through December 31, 2008, and notify the Company representative that they are calling in response to the promotional offer will receive a \$10 credit on their next invoice when they discuss their current services and service needs with the Company representatives to ensure they are subscribed to the most appropriate services for their business needs.

Customers who respond to this promotion and receive the \$10 invoice credit will be eligible to participate in this promotional offer again six months after the first credit is issued, as long as the six-month period ends before December 31, 2008. To receive a second invoice credit, customers must contact the Company, notify the Company representative that they are responding to the promotional offer, and request an additional review of their services and business needs.

LuVon J. Richardson
STATE TARIFF ANALYST
Voice: (913) 345-7613
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If you have questions or need additional information, you may call me or Cheryl Sweitzer at 919-554-7135.

Sincerely,



LuVon Richardson
State Tariff Analyst

cc: Susan Masterton
Cheryl Sweitzer
Dukes Scott

Attachments
SC 07-52

